

HELP! What's My Login?

What *exactly* are you trying to log into? It's most likely one of the following:

1. PBS Passport/PBS Account/PBS.org- to watch streaming videos on demand/use the PBS Video App/Access Passport exclusive content

- This is the login associated with your Passport benefit.
- If you haven't set up Passport, you likely don't have a PBS Account login yet.
- TIP: For best results always select "Sign in with PBS Account" instead of logging in through other connected media accounts (such as Facebook). That will make it easier to login on other devices.
- More information on getting started with using your Passport benefit is available [here](#).
- More information on how to change the email connected to your PBS Account login can be found [here](#).
- Already have a PBS Account set up but can't remember the password? You can reset it [here](#).

2. WFSU Member Login on wfsu.org- Update your WFSU membership account details

- This is where you can do membership account maintenance such as updating your contact details or saved payment information.
- You must request a username and be approved before utilizing this system. This is a manual process completed by staff during business hours.
- Want to set this up? Go to [this webpage](#), scroll down to under the yellow LOGIN button, and then select "Sign up for an account."
- You will receive a confirmation email once your request has been approved.
- Reminder: you cannot use any symbols (AKA Special Characters) in your username.

3. www.MemberCard.com

- This is where you can see the current benefits associated with the WFSU MemberCard, sometimes referred to as the "dining discount" card.
- MemberCard is an outside company that finds these deals for WFSU. There is a cost associated with it, so we ask that you opt-in to receive it.
- If you would like to receive a new card each year (\$70/year or \$5/month minimum donation requirement), you can opt-in by emailing membership@wfsu.org.
- We distribute one MemberCard per household per year. If you want or need more than one card, please contact us at membership@wfsu.org.
- You can review the most up-to-date benefit information on their website [here](#).
- There is also a MemberCard app for your smart phone which asks for a member ID- this is the code from the front of your physical MemberCard. Please note this code is not the same as your Membership Account number and WFSU does not keep track of these codes for you.
- Please note all businesses have the right to withdraw from the program at any time, please call ahead and make sure they are still part of the program and will honor the discounts.
- When using this discount card at restaurants, please remember to tip off the full total, not the discounted amount.
- The number one reason companies withdraw from the program is because they have an unpleasant experience with someone using the card. Help keep it fun for everyone by being patient and friendly with the staff at these businesses!